

RFP 3513R10 – PennDOT Digital Driver License System
Addendum 8 - Appendix X - Question & Answers - FINAL 11.5.2014

49. Question – Main RFP document, I-13, Page 4, Would the Commonwealth of Pennsylvania be willing to remove the 100 page response limit or at least increase the page limit to 200 pages in order to provide enough space to adequately respond to the State's requirements?

Answer – Refer to Addendum 8 where Section I-13 is revised to increase the page limit from 100 pages to 200 pages.

50. Question – Main RFP document, Part II, Proposal Requirements “Economy of Response”, Our understanding is that the 100 page limit given in Part I-13 is with respect to the required response material listed in Part II of the RFP. However, the detailed descriptions of the Tasks given in Part IV “Work Statement” include many requirements requiring detailed responses to be included in the proposal and an overall statement in “B” (IV-3, page 22) requiring detailed responses to each address each requirement/deliverable given in the remaining pages (Pages 22-83) of the RFP. We are having difficulty reconciling I-13 with “B” IV-3. Does the Commonwealth expect these detailed responses to fit within 100 pages? Does the Commonwealth expect to have each of the Tasks addressed in specific Appendices outside of the 100 page limit? Other?

Answer – Refer to Question and Answer #49.

51. Question – Main RFP document, IV-2, Bullet #2, Facial Recognition, Facial Recognition Identification (1:N) searches “in real time, any time a new customer image is captured”, although technically possible, presents an unprecedented level of computing resources (i.e. expensive) required to achieve the 10-second response time requirement. Most systems are scaled to support Real Time queries from investigative staff. This requirement, however, may require up to 20x the computational resources to achieve the required performance with potentially 100s of workstations submitting 1:N comparison requests at the same time during the day. Has the Commonwealth budgeted this type of cost into their expectations relating to this specific requirement?

Answer – Potential Offerors are expected to provide any information that will explain how it will meet PennDOT’s requirements in its proposed solution.

52. Question – Would the State grant an additional 2 week extension to the due date for this proposal? The requirement for independent laboratory testing requires a considerable amount of time to fulfil, and two extra weeks would allow full and complete testing.

Answer – Refer to Addendum 8 where the Proposal Due Date is changed as follows:

From: 11/20/2014 no later than 2:00 pm

To: 11/25/2014 no later than 2:00 pm

RFP 3513R10 – PennDOT Digital Driver License System
Addendum 8 - Appendix X - Question & Answers - FINAL 11.5.2014

53. Question – Appendix N in the RFP provides Driver Licensing Product Quantities by location for 2013. Will PennDOT please provide the same accounting for how many products each location issues by month?

Answer – Refer to Addendum 8 where Appendix Y – DL Products by Location and Month 2013 has been added.

54. Question – Appendix X / Addendum 6 - Term of Contract “From: 60 month contract term with a 60 month renewal option To: 78 month contract term with a 42 month renewal”. The current Pricing Appendix E does not appear to reflect this change in initial contract term or renewal term. Can PennDOT please provide guidance as to when this discrepancy will be corrected, and an update to Appendix E to reflect the 18 month develop / test Phase and renewal phase

Answer – Refer to Addendum 8 where a new Appendix E – Cost Submittal – FINAL – 11.5.14 has been added.

55. Question – If the renewal is to be quoted, will the 42 month renewal period be quoted as mandatory, or as an option?

Answer – Renewal costs are not required for the initial proposal submission.

56. Question – If the renewal is to be quoted will the 42 months be quoted as a single renewal or in smaller increments totaling 42 months

Answer – Refer to Question and Answer #55.

57. Question – RFP Section - IV-2. Nature and Scope of the Project. - Bullet 6 - page 20, “These must also include a solution for capturing and electronically transmitting Motor Voter data to the Department of State. In addition, a Motor Voter receipt must also be issued to the customer.” Please confirm that this requirement expects the Offeror to propose the receipt printer itself - and only for the Image Capture Workstations. And if so, does this requirement imply that the receipt printer supplies must be proposed in association with the receipt printer, and any requirement or expectation for width or length of receipt?

Answer – Refer to Task B-4, Motor Voter and Task B-11, Consumables. Potential Offerors are expected to provide any information that will explain how it will meet PennDOT’s requirements in its proposed solution.

58. Question – RFP Section - Task H-2 through H-6 – Reinstall, Relocation, and Addition of Hardware and Software, “H-6 – Additional Biometric Identifier”. No further information is found in regards to this RFP requirement, but per pricing Appendix E (at approximate quantity 5 for line H-6) it might be inferred that these are spares for an existing (proposed) biometric identifier. Will PennDOT please confirm if that is the correct interpretation, and that these devices are in fact spares for the Digital Signature Capture

RFP 3513R10 – PennDOT Digital Driver License System
Addendum 8 - Appendix X - Question & Answers - FINAL 11.5.2014

devices proposed for the Image Capture Workstations. Or if not, please clarify the requirement.

Answer – These are facial recognition software licenses for vetting potential matches and performing ad-hoc queries and comparisons of both internal and external images.

59. Question – Can we have 7x24 access to the Commonwealth data center to maintain the hardware and software?

Answer – The Selected Offeror will have the option to work with PennDOT’s Program Manager to gain access. PennDOT reserves the right to require a PennDOT representative to be present during each visit.

60. Question – As PennDOT is managing the WAN and LAN connection, would they also manage the fail over to secondary to DRP sites?

Answer – PennDOT will manage connectivity from the remote PLCs back to both data centers. The selected vendor will be responsible for the application side fail over. PennDOT is simply providing the network paths.

61. Question – I was just hoping to find out if following the procurement of the Digital Drivers License System there would be additional procurements for an inspection system and titling and registration.

Answer – PennDOT is unable to address questions about procurements other than the one in issue.

62. Question – **Regarding the submittal, there is a 100-page limit with the allowance of appendices.** The examples of appendices include financial information, resumes, etc. We are attempting to keep our responses concise but there are a lot of requirements and some of those requirements, such as training plans and project plans, take up a significant amount of space because the Commonwealth is seeking a great deal of information in our response. Are we able to include those as appendices? Is there any other guidance that you can give?

We typically list the question/requirement and then the response to make it easier for the evaluator. Given the page limit restriction, we are limited to provide the header information identifying the requirement. For example, we are listing only Task B-1 – Photo Upfront only and not including the requirement(s) associated with this task. I hope that is OK..

Answer – Refer to Question and Answer #49. Additionally, sample training plans and project plans are acceptable as appendices.